



Dell EMC SourceOne & EMC EmailXtender

Frequently asked questions

Date: September 2026 Version: 1.3

Transvault is a trademark of Transvault Software Ltd

This document contains proprietary and confidential information and may not be shared with any 3rd party without the express written permission of Transvault.

Microsoft 365 and Office 365 are registered trademarks of Microsoft Corporation.

IMPORTANT: The information in this document is to act as a guide only. Transvault shall not be liable for technical or editorial errors or omissions contained herein. No warranties or any kind are made, including the accuracy of the information contained herein, or whether this information reflects the latest capability of the technology referenced.

Contents

1. What is Transvault Intelligent Migrator?	2
2. Can Intelligent Migrator migrate legacy EmailXtender archives?	2
3. Can I migrate an EmailXtender or SourceOne for Notes archive to an Exchange archive?	2
4. We want to migrate our EmailXtender archive to a different platform; can Transvault help?	2
5. Can Intelligent Migrator convert SourceOne for Notes content for Microsoft 365 or Exchange?	3
6. Can Transvault help re-architect our new archive?	3
7. We want to migrate our on-premises archives into the cloud. How can Transvault help?	3
8. How can I find out if Transvault has moved all of the data?	4
9. What happens if an item fails to migrate?	4
10. What do you mean by 'Chain of Custody' and why is it important?	4
11. How quickly can Transvault migrate archived items?	5
12. Why not just use PSTs to move our legacy EMC EmailXtender and SourceOne data?	5
13. Can we migrate archived Public Folders?	5
14. Do I need to provide systems to run Transvault on?	6
15. Does Transvault Support Extraction of Archives from Dell EMC Centera?	6
16. Will I need services?	6

1. What is Transvault Intelligent Migrator?

Transvault Intelligent Migrator provides a high-performance, auditable route for migrating legacy Dell EMC SourceOne and EMC EmailXtender archives to supported modern platforms. Transvault Migrator benefits include:

- **Fast & Direct** - Migration is via high-speed connectors and a highly efficient migration engine that moves your emails in a single, synchronous step, requiring no interim stage or interim storage.
- **Selective & Intelligent** – Advanced policies can be applied to support migrations that reflect practical, business and compliance needs.
- **Transparent to Users** - Users can access their data while it is being moved – there is no need to disable access to the archive. SourceOne and EmailXtender shortcut handling can be incorporated into the migration plan, helping preserve mailbox organisation and minimise disruption to users.
- **Ensures Compliance** - Throughout the migration process, Transvault maintains a full audit trail to maintain chain-of-custody – this is an important consideration for compliant retention.
- **Error Handling & Logging** - Intelligent Migrator records item-level failures and supports controlled retry and resumption, helping migration teams investigate exceptions without restarting completed work.

2. Can Intelligent Migrator migrate legacy EmailXtender archives?

Yes. Intelligent Migrator can extract archived email from EMC EmailXtender and migrate it to supported modern platforms, including Microsoft 365 and supported on-premises or cloud archives.

3. Can I migrate an EmailXtender or SourceOne for Notes archive to an Exchange archive?

Yes. Using Transvault you can convert archived HCL Notes and Domino content in EmailXtender, SourceOne, NSF files and other Notes archives to Exchange format.

Where the required Notes ID and decryption credentials are available, Intelligent Migrator can decrypt supported encrypted content during processing.

Where necessary, Transvault can also re-write internal e-mail addresses so that legacy e-mails can be successfully replied to within the new mail system or new domain.

4. We want to migrate our EmailXtender archive to a different platform; can Transvault help?

Yes. There are many different 'target' archive platforms, both onsite and hosted, supported by Transvault. This includes Arctera Enterprise Vault and Microsoft Exchange or Microsoft 365.

5. Can Intelligent Migrator convert SourceOne for Notes content for Microsoft 365 or Exchange?

Yes. The Transvault archive migration process is so efficient and non-intrusive to end users that many organisations use Transvault to support an 'Archive First' strategy that reduces the amount of live mailbox data that needs to be moved when migrating between email systems. *This is how it works:*

Before migrating the actual email service, legacy email (e.g. everything up until the last month) is archived using the existing archive service. Transvault is then used to transform the Notes archive contents into an Exchange-compatible archive (or vice versa).

Intelligent Migrator converts the archived Notes content into an Exchange-compatible format. Supported shortcut handling can be incorporated into the migration plan where required. Email addresses are rewritten so that legacy archived emails are immediately available for use from within the new environment.

Unlike mailbox migration solutions that operate in the 'foreground', the 'Archive First' approach used in combination with Transvault moves data in an unobtrusive, 'behind the scenes' way that does not inconvenience end users or burden new servers with legacy e-mails.

6. Can Transvault help re-architect our new archive?

Yes. Before your migration, Transvault helps profile your existing archive usage - e.g. how much storage is being used, how many archive stores there are, the average mailbox size, total number of items, etc.

It then lets you be selective in what you migrate and to where. For example, you might want to migrate a department of users at a time to a specific new archive store or re-group users according to storage usage.

Compliance regulations permitting, it's also possible to:

Move just the last n years' worth of data,

- Move only the data that users still have shortcuts to,
- Not move emails that have [SPAM] in the subject, etc

7. We want to migrate our on-premises archives into the cloud. How can Transvault help?

Intelligent Migrator supports migration from SourceOne and EmailXtender into supported cloud platforms, including Microsoft 365 and Google Workspace, as well as supported on-premises archives such as Arctera Enterprise Vault. File-based workflows can support other platforms that accept a format Intelligent Migrator can produce.

Mailbox and journal content can be migrated using a strategy designed for the selected target, while preserving relevant message content and metadata.

As part of the migration, EmailXtender and SourceOne shortcuts can be removed from Exchange mailboxes just prior to or immediately after migration into the cloud.

8. How can I find out if Transvault has moved all of the data?

Transvault keeps track of the migration of each individual item. For example, comprehensive reports show 1:1 mappings of the ID of the item in the source archive and the ID of the new item as it is moved to the destination archive, enabling you to demonstrate of a complete 'Chain of Custody' for the data while undergoing migration.

Reporting is also available to highlight how much data has been moved for each 'mailbox' in the archive.

9. What happens if an item fails to migrate?

As your data is moved, Intelligent Migrator carries out a series of integrity checks to ensure your email records will be viable post-migration.

Temporary failures may be retried automatically according to the migration configuration and failure type. Persistent failures are logged and reported so they can be investigated, retried or remediated as appropriate.

If your organisation requires further investigative work to be carried out on failed items, data remediation services are available to help and, where possible, fix the problem to the satisfaction of your legal team.

10. What do you mean by 'Chain of Custody' and why is it important?

Chain of custody refers to the reliable recording of processes and procedures that occur while evidence (physical or electronic) is being captured, held, transferred or disposed of.

It is vital that the evidence in question has remained free from alteration and that secure handling has been provided at all stages. This is important since any later data investigation or eDiscovery against migrated emails will seek to validate that the data has been handled correctly and that nothing was missed out.

Where interim files are used, they can still form part of a controlled migration when appropriate security, tracking and reconciliation measures are applied.

Intelligent Migrator records item-level processing and migration outcomes, providing evidence that supports reconciliation and chain of custody.

11. How quickly can Transvault migrate archived items?

Intelligent Migrator is designed to deliver high-performance migrations at enterprise scale. This is confirmed by the many Partners we have that have direct, project-based experience of Transvault vs other migration solutions.

Transvault's multi-threaded, multi-server capability means that multiple extraction and ingestion pipes can be set up between your source and target system, thus driving your environment to capacity. You can also process a single mailbox using *multiple* migration threads – ideal for processing large archives and journals in the fastest possible times.

It is important to note that achieving best performance is always dependent on environmental factors such as:

- Available network bandwidth
- Speed of the storage subsystem on which the legacy archive sits as well as the destination storage
- The ingestion performance of the target archive system
- The scheduling of other project elements such the commissioning of the target environment.

Your chosen archive migration partner can establish a proof of concept (POC) to establish likely throughput rates in your specific environment. *They will also be able to give you guideline speeds seen at other customer sites for a similar migration path.*

12. Why not just use PSTs to move our legacy EMC EmailXtender and SourceOne data?

Direct connector-based migration avoids the separate export, staging, ownership-mapping and import stages associated with PST workflows.

Intelligent Migrator provides automated extraction, item-level tracking, controlled retry and detailed reporting, reducing operational effort and making large-scale migrations easier to reconcile.

PSTs can still provide a useful indirect route where direct extraction is unavailable, but require additional storage, security and reconciliation controls.

13. Can we migrate archived Public Folders?

Public Folders can be migrated *out of* EMC EmailXtender for Exchange into the following destinations:

- Public Folder archives in Arctera Enterprise Vault for Exchange
- Microsoft Exchange Public Folders
- Microsoft 365 Public Folders
- PST files (for ingestion into any target platform that supports this format)

You can also use Transvault to migrate Public Folders still hosted on Exchange into Microsoft 365.

14. Do I need to provide systems to run Transvault on?

Intelligent Migrator can be deployed on-premises or in Microsoft Azure, allowing the migration environment to be positioned according to the source, target, security and connectivity requirements.

15. Does Transvault Support Extraction of Archives from Dell EMC Centera?

Yes – you can use Transvault to move your archives on EMC Centera into your preferred new storage option.

16. Will I need services?

Transvault Services have two tailored offerings: Managed Migration Services is a fully managed end-to-end migration service or Assisted Migration Services a service to allow knowledge transfer to internal teams for the delivery of your own migration with the support of Transvault throughout the migration.

Alternatively, you can sit back and relax with a complete managed migration service that includes expert advice on best practices, compliance know-how, project management, archive-specific expertise, expert troubleshooting and comprehensive management reporting.

You can also elect to run your migration on-premises or in the cloud (e.g. Microsoft Azure).

One of our many specialist, Transvault certified partners across the globe will be able to advise on and deliver the appropriate Transvault products and services for your organisation.

To contact a reseller or partner, please see <https://www.transvault.com/> for more information.